**Thejovathi Bollineni**

Senior QA Analyst

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 **Professional Summary:**

Senior Quality Analyst and Quality Engineer with over **12**+ years of experience in various SDLC and STLC with track record of dependability and leadership. Solid back ground in healthcare information management.5 Years of experience in maintenance, enhancements and complete support to web-based and distributed end-to-end enterprise applications using Java. 7+ Years of experience in various types of testing like functional testing, Interface testing, Automation testing, Web applications testing, E2E testing, Device testing, Mobile testing, Smoke testing. Knowledgeable in QA methodology with proven history of reducing errors to increase quality. Proficient in preparing test cases, plans and Automation scripts. Dedicated to analyzing and resolving defects.

**Certification:**

* Lambda test Automation Professional Certificate.

**Key competencies**

* **Development Tools:** Experienced in using Eclipse IDE, IntelliJ, Visual Studio, HP ALM Quality Center.
* **Software Development Lifecycle (SDLC) and (STLC):** Extensive experience in the complete SDLC and STLC including requirements, analysis, design, implementation, testing, and deployment of Object-Oriented, Client-Server, Web-Based, Distributed, and Enterprise Applications.
* **Onsite-Offshore Coordination:** Proven ability to test new software applications, products, and effectively coordinate between onsite and offshore teams.
* **Communication and Leadership**: Excellent communication skills, both interpersonal and problem-solving. Demonstrated leadership capabilities in effectively leading teams and facilitating communication with clients.

As a motivated and effective team player, I bring a wealth of technical expertise, problem-solving skills, and a keen enthusiasm for learning new technologies. My experience in troubleshooting, adherence to coding standards, and effective communication make me a valuable asset to any dynamic and challenging testing development environment.

**SKILLS:**

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| --- | --- |
| **Testing**  | API, GUI, WEB, Mobile, Device, UAT, Manual, E2E, ETL, Automation testing, Postman, SOAP UI, Test plans, Testcases and EOT Reports |
| **Frameworks** | Selenium web Driver, Cypress, Appium, Cucumber, BDD and Junit |
| **Database** | JDBC, Oracle, Mongo DB, IBM DB2 |
| **IDE** | Eclipse, IntelliJ, Visual Studio, PyCharm |
| **Operating Systems** | UNIX, Windows. |
| **App Servers/ Middleware** | Tomcat, WebLogic |
| **GUI** | HTML, JavaScript |
| **Programming Language** | Java, Python |
| **Tools & Utilities:** | Log4j, Log Viewer, JIRA, HP ALM, Cucumber, Jenkins, Confluence |
| **Version Control** | SVN, GIT Lab, Source tree, TFS, Azure DevOps |
| **Methodologies** | Agile, Scrum, SDLC, STLC |

**EXPERIENCE:**

**Client: IQVIA (EU and USA) Sept 2013 — Present**

**Role: Senior QA Analyst**

**Project: #1 ODIN**

**Project Description:**

ODIN Creates panels for different clinical projects globally by identifying and sampling registered healthcare practitioners. Enables the clinical users to connect and invite HCPs for participation. Records participation data and pays incentives to HCPs.

 **Responsibilities:**

* Implemented Automation test cases in **JavaScript** using Cypress framework.
* Created **Cypress** project in command line.
* Leading onsite team from planning, execution and reports generate.
* Understanding business need and identifying test scenarios.
* Preparation of Test plans, Test cases, Traceability matrix and Test Summary report for the identified Scenarios.
* Maintaining **ALM** Quality center up to date with all the test artifacts.
* Reporting bugs for the failed test cases and tracking the status on Jira
* Communicate the status report to all the project stakeholders.
* Responsible for reporting the issues on time to ensure delivery on time.
* Preparing the verification and validation document like MRVP and uploaded in Elvis
* Experience with automated mobile testing utilizing cloud-based solutions.
* Automate workflows and business processes.
* Prepared end user documentation and troubleshooting guides

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**Project: #2 MERPHIN (Medical Radar Pharmaceutical Interview)**

**Project Description:**

Merphin is a web-based survey system used for primary research and pre and post investigation for products. It has several reports and data transfer mechanism using which analytics team will prepare reports and present the data to client.

 **Responsibilities:**

* Implemented Automation test cases in **Python** using **Selenium** web driver framework.
* Generating scenarios using BDD with **Cucumber**.
* Understanding business need and identifying test scenarios.
* Preparation of Test plans, Test cases, Traceability matrix and Test Summary report for identified Scenarios using **ALM** tool.
* Implemented testing on Mobile Device tools.
* Involving in GUI **Backend** database testing.
* Maintaining Quality center up to date with all test artifacts.
* Reporting bugs for the failed test cases and tracking the status on Jira
* Communicate status report to all project stakeholders.
* Responsible for reporting issues on time to ensure delivery on time.
* Preparing the verification and validation document like RVP and uploaded in Elvis.
* Reviewing of CAPA’s, Change Control and Defects as it applies to Software Validation

**Project: #3 AERS**

**Project Description:**

The AERS application is to be used as the basis for the recording and the management of Adverse Reactions data and is under the governance of the IQVIA Quality Management System. The AERS application captures Adverse Events data through forms (Questionnaires)defined for each region and client.

**Responsibilities:**

* Understanding business need and identifying test scenarios.
* Preparation of Test plans, Test cases, Traceability matrix and Test Summary report for the identified Scenarios.
* Conducting API testing using tools such as **Postman**.
* involving GUI, API and back-end database verification
* Involved in Test the Mock services with using **SOAPUI**
* Reporting bugs for the failed test cases and tracking the status on **Jira**
* Performed CURD operation on test data.
* Communicate the status report to all the project stakeholders.
* Responsible for reporting the issues on time to ensure delivery on time.
* Preparing the **RVP** document and uploaded in Elvis.

**Project: #4 SBPDS (Study Based Production Delivery System)**

**Role: Software Engineer 1**

**Project Description:**

It is a flexible to configure End-to-end production delivery system used for the collection and processing studies of promotional data and medical as well as promotional data special studies such as Oncology. To create a multi-country platform that provides Medical Audit Countries versatile and modern data collection tools that allows for electronic collection via either online or semi-online devices.

 **Responsibilities:**

* Developing screens based on client requirements for different countries using **java**.
* Generating **BIRT** Reports for different countries using java. Designing new requirements to fit into existing framework.
* Leading onsite team for JIRA reports.
* Involved in developing GUI Components in **Swings**.
* Handling Meta Data configurations for different countries.
* Reviews of functional and technical specification.
* Interacting with team leader to resolving issues in the given objects.
* Coding and creation of unit test plans for the objects develops.
* Quality Checks performed on data.
* Involved and tracking status in **JIRA**
* Involved in log viewer tasks.
* Involved in 24/7 support in monitoring SBPDS.

**Project: #5 DOCNET**

**Project Description:**

Docnet is a free professional network for healthcare professionals participating to Market Research studies. Docnet allows healthcare professionals to register to panels or studies and contribute to the research efforts in different formats like JSON, XML and CSV. Based on the reports different users will generate graphs for multiple countries.

**Responsibilities:**

* Worked together with team associates for Analysis and Design.
* Generating Doctor Feedback reports using **Java**.
* Involved in Designing Client-Side applications.
* Involved in log viewer tasks.
* Involved in **JIRA** issues.
* Involved in Task Centers related issues.
* Involved in ONCOLOGY development.

## Client: SunLife (Canada) Sept 2012 —May2013

**Project Description:**

In today's competitive environment we need to continually find ways to make business more efficient and reduce operational costs. A Provider Services website will do just that. It will allow dental providers to go online to look up patient coverage information and get the answers to frequently asked questions rather than calling Call Center. It will allow us to pay our dental providers by Electronic Funds Transfer (EFT). The biggest challenge to migrating to EFT has been the need to send accompanying explanation of payment information. This new site will provide a secure means to deliver this information and eliminate the need to produce paper material.

**Responsibilities:**

* Worked together with team associates for Analysis and Design.
* Developing screens based on client requirements using **java**.
* Developing **JSP** pages using struts tag libraries.
* Written Action Forms and Action Classes and developed the exception classes for requirement.
* Prepared Test cases for Unit testing.
* Developed strong relationships with clients, fostering trust and ensuring long-term partnerships.
* Enhanced client satisfaction by providing tailored solutions and recommendations for their business needs.

## Client: Dolphin (USA) Sept 2011—May 2012

**Project Description:**

The money containers are processed by different tellers. The amount is added to respective accounts and it produce grand total of each and every container. Dolphin’s users have to authenticate first, before using other functionalities. Authentication will be done either via Clients LDAP server OR via Dolphin’s internal user’s database. Dolphin’s users will send the username, password and authentication method via browser to the services layer. Services layer will do the authentication and respond back with all the necessary information.

**Responsibilities:**

* Worked together with team associates for Analysis and Design.
* Involved in Testing Mock services of WSDL Using **SOAPUI**
* Involved in writing services using **Apache** CXF.
* Involved in writing DAO’s for services.
* Involved in developing GUI Components in **Swings**.
* Involved in Designing the Client-Side applications.

**Education:**

## Bachelor of Technology, JNTU Anantapur University, India